

# 2014 Directory Bend Business Support Organizations



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# Abilitree

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## **Mission:**

Abilitree empowers people with disabilities to grow their independence, productivity, and inclusion in community life.

## **Target Market:**

Any business that hires people or businesses that need labor support.

## **Services Provided:**

- Advocacy for people with disabilities looking for employment
- Skills training for various vocational skills for people with disabilities
- Job placement services for businesses
- Manufacturing, assembly, product packaging, and fulfillment services for businesses
- Recreation and social experiences for people with disabilities

## **Cost of Services:**

The cost varies for the type of services provided. Most of our services for people with disabilities are paid through social security or by other means. For business services, it is typically a bid on the work and a piece rate or hourly rate is given.

## **Organizational Profile**

**Contact:** Tim Johnson

**Website:** [www.abilitree.org](http://www.abilitree.org)

**Phone:** (541) 388-8103

**Email:** [timj@abilitree.org](mailto:timj@abilitree.org)

### **Location:**

2680 NE Twin Knolls Dr., Ste. 150  
Bend, OR 97701

# AdFed of Central Oregon

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## Mission:

The Advertising Federation of Central Oregon (AdFed) is a nonprofit organization of advertising, marketing, and public relations professionals who are dedicated to upholding high ethical standards for communications in Central Oregon by supporting educational opportunities that promote the value and functions of advertising and by assisting in the promotion of socially responsible community service projects.

## Target Market:

Anyone who wants to strengthen their business via advertising, marketing, public relations, social media, etc. Membership is a broad spectrum of advertising professionals.

## Services Provided:

- Educational, inspirational, and networking opportunities for members and general public on advertising related topics and trends. Events include monthly AdBites, the annual WebCam conference, and others.
- Marketing/advertising resource
- Public Service Committee promotes and serves local nonprofits by developing semi pro-bono ad campaigns and soliciting media, print and other vendors to help execute campaigns.
- Recognize creative excellence through the three-tier ADDY® Advertising competition
- National organization affiliation makes our “voice” stronger in government

## Cost of Services:

Annual membership dues:

- Nonprofit: \$115
- Individual: \$140
- Two Person: \$280
- Three Person: \$380
- Corporate (7 or more): \$699

Fees for monthly AdBites: \$25 for members, \$45 for potential members. Fees for other events vary.

## Organizational Profile

**Contact:** Katy Sparks

**Website:** [www.adfedco.org](http://www.adfedco.org)

**Phone:** (541) 306-8324

**Email:** [director@adfedco.org](mailto:director@adfedco.org)

### **Address:**

P.O. Box 6266

Bend, OR 97708

# Bend 2030

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## **Mission:**

Bend 2030 is a nonprofit organization that engages and empowers our community to make the Bend 2030 vision reality. The community-based Bend 2030 Vision and Action Plan prescribes a more vibrant, livable, sustainable future for the greater Bend area for the year 2030. It is divided into six Focus Areas: Well Planned City, Vibrant Economy, Quality Environment, Safe Healthy People, Strong Community, and Creative Learning Culture.

## **Target Market:**

Bend 2030 is for the entire population of Bend, designed by the community, for the community. The work includes engages city-wide and regional community partners who play a key role in shaping Bend.

## **Services Provided:**

Bend 2030 connects the Vision of the community with those who can help achieve it. The Bend 2030 Board of Directors tracks and reports to the community on progress being made in each of the Focus Areas. It also brings community members together to have conversations on key issues and to strategize ways to implement the Vision. It intentionally includes all residents, of all groups, living in all areas of Bend.

## **Cost of Services:**

Bend 2030 does not charge for its services. It is a 501(c)3 organization, happily accepting donations for ongoing tasks, including public outreach, community forums, and accountability in achieving the Vision.

## **Organizational Profile**

**Website:** [www.bend2030.org](http://www.bend2030.org)

**Phone:** (541) 385-8977

**Email:**  
[acceleratebend@gmail.com](mailto:acceleratebend@gmail.com)

# Bend Chamber of Commerce

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## **Mission:**

The Bend Chamber works to preserve and advance the quality of life in Bend by advocating for a healthy, responsible, and diverse business environment and by providing resources that help businesses succeed. The strength of our voice is in our numbers, representing over 1,200 businesses with more than 23,000 employees. From providing the business voice to government on various issues, to networking opportunities and promoting the community, we are working for Bend businesses every day of the year.

## **Target Market:**

All businesses located in or doing business in Bend.

## **Services Provided:**

- Business Education – Business Success Programs, Women’s Roundtable Series, Town Hall Forum, Workshops, and Seminars
- Networking – Ribbon Cuttings, Young Professionals Network, Business After Hours, Connect for Lunch, Chamber Councils (Ambassadors, Community Affairs, Legislative, Business Development)
- Marketing/Sponsorship Marketing – Newsletter (Business Journal and Chamber Weekly), New Member Announcements, Free Internet Listing (30,000+ unique visitors per month), Preferred Business Directory, Telephone Referrals to Members, Website Calendar, Brochure Displays
- Advertising – Business Journal, Reciprocal Links, Website, Preferred Business Guide, Membership Mailing List, Relocation/Visitors Program, Sponsorships/Events, Table Session Hosts, Networking Event Hosts, Event Sponsorship Opportunities
- Other Benefits – Affordable Health Insurance (group plan for members including dental), Supervised Fuel and Airlink Discounts, Employee Assistance Program, Office Depot Discounts

## **Cost of Services:**

Membership investment dues vary from personal memberships to general business to licensed business professionals. Yearly investment averages about \$300 depending on the business. We do offer multiple year discounts as well as duplicate location discounts.

## **Organizational Profile**

**Contact:** Tim Casey

**Website:** [www.bendchamber.org](http://www.bendchamber.org)

**Phone:** (541) 382-3221

**Email:** [tim@bendchamber.org](mailto:tim@bendchamber.org)

### **Location:**

777 NW Wall St. #200  
Bend, OR 97701

# Business Oregon

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## **Mission:**

Business Oregon works to create, retain, expand and attract businesses that provide sustainable, living-wage jobs for Oregonians through public-private partnerships, leveraged funding and support of economic opportunities for Oregon companies and entrepreneurs.

## **Target Market:**

Business Oregon works with traded-sector companies of all kinds, but focuses on five primary target markets that suit our state's capabilities particularly well. These include advanced manufacturing, clean technology, forestry & wood products, high technology, and outdoor gear & activewear.

## **Services Provided:**

In coordination with local business development partners, state and local government agencies and other stakeholders, in Crook, Deschutes, Jefferson, Gilliam, Sherman, and Wheeler Counties, our regional branch of Business Oregon provides services in the following areas:

- Business Recruitment
- Business Retention
- Business Expansion
- Assists early stage businesses and entrepreneurs in business planning and access to capital.
- Incentives
- Exporting through Business Oregon's Global Strategies Team
- Finance

## **Cost of Services:**

Business Oregon runs and manages a portfolio of services and programs some of which involve a competitive fee. Many services are available at little to no cost to businesses.

## Organizational Profile

**Contact:** Clark Jackson

**Website:** [www.oregon4biz.com](http://www.oregon4biz.com)

**Phone:** (541) 318-7923

**Email:** [clark.jackson@state.or.us](mailto:clark.jackson@state.or.us)

# City Club of Central Oregon

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## **Mission:**

To build a conscious and civic minded community through dialog, education, and research that results in responsible civic engagement.

## **Target Market:**

Our target market is anyone who wants to engage in dialog and/or to learn about relevant issues pertaining to our community. In other words – everyone.

## **Services Provided:**

Our main activity occurs primarily through monthly event forums. The vast majority of City Club's topics and discussions deal with business related issues. Those who wish to participate further are afforded the opportunity through being a member of one of our committees.

## **Cost of Services:**

City Club offers three membership levels:

- Individual - \$150 per year
- Small Business/Nonprofit (two members) - \$350 per year
- Corporate (five members) - \$950 per year

## **Organizational Profile**

**Contact:** Joey Drucker

**Website:** [www.cityclubco.com](http://www.cityclubco.com)

**Phone:** (541) 633-7163

**Email:**  
[info@cityclubco.com](mailto:info@cityclubco.com)

**Location:**  
70 NW Century Dr. 100-359  
Bend, OR 97702



# City of Bend / BEDAB (Bend Economic Development Advisory Board)

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## **Mission:**

Providing the right public services for the Bend way of life.

## **Target Market:**

Citizens and businesses in the City of Bend.

## **Services Provided:**

- Planning and development
- Public safety
- Water and sewer
- City administration and finance
- BEDAB (Bend Economic Development Advisory Board)

## **Cost of Services:**

The cost of service varies widely depending on the service provided. Many services are already covered by business license and property tax revenues collected by the City of Bend.

## Organizational Profile

**Contact:** Carolyn Eagan

**Website:**  
<http://www.ci.bend.or.us/>

**Phone:** (541) 388-5529

**Email:**  
[ceagan@bendoregon.gov](mailto:ceagan@bendoregon.gov)

**Location:**  
710 NW Wall St.  
Bend, OR 97701

# COCC (Central Oregon Community College)

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## Organizational Profile

**Website:** [www.cocc.edu](http://www.cocc.edu)

**Phone:** (541) 383-7700

**Bend Location:**  
2600 NW College Way  
Bend, OR 97701

### **Mission:**

Central Oregon Community College will be a leader in regionally and globally responsive adult lifelong postsecondary education for Central Oregon.

### **Target Market:**

COCC targets adults 16 years and older seeking credit or noncredit (continuing education) learning and professional growth opportunities. Specific to supporting business, COCC's Continuing Education, MATC (Manufacturing & Applied Technology Center), and in the near future CEED (Center for Entrepreneurship Excellence and Economic Development) programs partner with companies seeking to grow their employee skills and knowledge.

### **Services Provided:**

- Continuing Education:
  - Customized training for businesses (computer, leadership, customer service, etc.)
  - Professional development courses to improve job skills and meet continuing education requirements (computer skills, leadership, health care, continuing education, health care administrative skills, etc.)
  - Preparation for industry certification and licenses (forklift operation, project management, information technology, fitness industry, etc.)
  - Online courses in a wide variety of topics offering flexible learning schedules
- MATC (Manufacturing & Applied Technology Center) provides training for Central Oregon's manufacturing workforce for the 21<sup>st</sup> century
  - A source for MATC graduates holding certificates and degrees from our programs (Manual Machining, CNC Machining, Quality Assurance, Welding, Industrial Maintenance, and the Associates of Applied Science in Manufacturing Technology)
  - A source for interns and cooperative work students who learn on the job skills while working short term assignments in client facilities
  - Access to curriculum and college coursework for businesses' continuing education needs
  - Customized training programs in manufacturing skills based on needs of the business
- CEED (Center for Entrepreneurship Excellence & Economic Development)
  - CEED is in the initial phases of rolling out the program.

### **Cost of Services:**

Course fees vary and are prices based on cost recovery. Computer courses range from \$59+ for 6+ hours of hands-on instruction. Online courses cost \$95 for 24 hours of instruction over six weeks. Customized training is based on specific project details and business needs.

# COIC (Central Oregon Intergovernmental Council)

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## Mission:

COIC is a council of governments for Central Oregon composed of member governments in Crook, Deschutes and Jefferson counties. COIC's mission is to provide education, retraining and economic development services to positively affect regional employment, individual lives, the business community and local government.

## COIC purpose:

- Provide a means for city and county jurisdiction members to come together, to jointly identify issues and needs which are regional in scope, and to achieve agreement for cooperative actions.
- Take on projects of regional significance; deliver transportation, workforce development, education and community development services at a regional level.
- Convene regional committees, boards, work groups, and planning efforts.
- Provide financing for new or expanding small businesses.

## Target Market:

Target markets vary somewhat based upon program areas, and include: local governments, state and federal agencies, employment seekers, students, businesses, and transit riders. Some of COIC's loan programs are available throughout the state.

## Services Provided:

- Community and economic development services, specifically within natural resources/forest collaboration, local food/agriculture, public infrastructure development, planning, and energy.
- Workforce development services to enhance the employability and success of job seekers via evaluation, formal training, skill building computer workshops, and work-readiness classes.
- Youth services that help students ages 14-21 to make up credits and return to regular classrooms, or earn a high school diploma or GED. Work-Education programs are also available.
- Business financing for new or expanding businesses to purchase or build a new facility, to purchase equipment, or for working capital.

## Cost of Services:

COIC projects and programs are funded through a wide variety of state and federal grants, and contracts with a variety of client organizations.

## Organizational Profile

**Contact:** Andrew Spreadborough

**Website:** [www.coic.org](http://www.coic.org)

**Phone:** (541) 548-8163

**Email:**  
[aspreadborough@coic.org](mailto:aspreadborough@coic.org)

**Location:**  
334 NE Hawthorne Ave.  
Bend, OR 97702

# ConnectW

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## **Mission:**

To connect and empower women in business and in life.

## **Target Market:**

We welcome women in all fields and endeavors—from women entrepreneurs and professionals to women simply wishing to explore, expand and enhance their lives and environments. Our membership includes Central Oregon business women in an array of fields including retail sales, health care, banking and finance, computing, marketing, printing, real estate, law, insurance, personnel and business services, writing and many more.

Although we encourage referrals, we are non-exclusive. So women of similar, or even identical, industries can network and learn to grow their businesses side by side.

At ConnectW, we're all about mixing fun, business networking and business opportunities with professional and personal growth. Through our innovative, inclusive programs, you'll learn how to grow your business as well as your interpersonal skills, while maximizing your business opportunities.

An independent, non-profit organization founded to encourage and support self-directed business women, ConnectW creates community by connecting and empowering women in "A small group of thoughtful people could change the world. Indeed, it's the only thing that ever has." business and in life. But we don't stop there. We support and participate in our Central Oregon community through events like our annual Women's Business Expo and fundraisers like our Annual Winter Wonderland Gala during which we raise money for a local nonprofit.

## **Services Provided:**

- Business sharing opportunities
- Relationship building
- Growth and learning
- Excellence in business and in life
- Compassion and support

## **Cost of Services:**

Annual membership fee is \$150.

## Organizational Profile

**Contact:** Kecia Kubota

**Website:** [www.connectw.org](http://www.connectw.org)

**Phone:** (541) 350-9135

**Email:**  
[communications@connectw.org](mailto:communications@connectw.org)

**Location:**  
PO Box 1640  
Bend, OR 97709

# Deschutes County

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**Mission:**

Enhancing the lives of citizens by delivering quality services in a cost-effective manner.

**Target Market:**

Deschutes County residents and businesses.

**Services Provided:**

**Services Provided:**

- Public safety
- Community Development
- Economic Development
- Health and Human Services
- Road and Transportation Services
- Solid Waste Services
- Assessment and taxation
- Elections and Recording

**Cost of Services:**

Varies based on the service.

## Organizational Profile

**Contact:** Erik Kropp

**Website:** [www.deschutes.org](http://www.deschutes.org)

**Phone:** (541) 388-6584

**Email:**  
[erik.kropp@deschutes.org](mailto:erik.kropp@deschutes.org)

**Location:**  
1300 NW Wall St., 2<sup>nd</sup> Floor  
Bend, OR 97701

# Deschutes Library

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## **Mission:**

Residents of Deschutes County freely and openly access ideas and information to enrich their lives through literature, other cultural resource and life-long learning consistent with the wise application of the funds and other resources of the District.

## **Target Market:**

As a public library we reach out to all members of Deschutes County and collaborate with community organizations and other libraries in the region. In terms of business, we see ourselves as the best place for exploring small business ideas, a place of exploration for small businesses or people considering a business idea.

## **Services Provided:**

- Business specialty databases for market research, customer and competitor identification, demographic data, business plans, industry articles and books
- Private consultation appointments through the Book-a-Librarian service
- Assistance from librarians with research expertise
- Available in six locations county-wide
- Free meeting rooms, WiFi, and computer access

## **Cost of Services:**

Free!

## **Organizational Profile**

**Contact:** Glenna Rhodes

**Website:**  
[www.deschuteslibrary.org](http://www.deschuteslibrary.org)

**Phone:** (541) 617-7087

**Email:**  
[glennar@deschuteslibrary.org](mailto:glennar@deschuteslibrary.org)

**Location:**  
507 NW Wall St.  
Bend, OR 97701

# Downtown Bend Business Association

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## **Mission:**

Promoting economic vitality by enhancing the experience, image, and lifestyle of Downtown Bend.

## **Target Market:**

Generally we target tourists in the summer and locals from October through April. More specifically, we target females 29-54.

## **Services Provided:**

- **Business Services**  
Tenant locating, business plan counseling, advocate for business friendly government policies
- **Marketing**  
Advertising and promoting downtown through traditional and non-traditional outlets, driving group business to the district, operating a downtown gift certificate program known as Downtown Dollars.
- **Events**  
Producing monthly art walks, street festivals, parades, and the Christmas Tree Lighting.
- **Beautification Program**  
Keeping downtown well maintained & accessible through cleaning, snow shoveling, décor for Christmas, flowers in the summer and more.

## **Cost of Services:**

Our organization is funded by an assessment self-imposed by the property owners. Additional funding comes from sponsorships and events. Services are provided to all downtown businesses and owners.

## Organizational Profile

**Contact:** Chuck Arnold

**Website:**  
[www.downtownbend.org](http://www.downtownbend.org)

**Phone:** (541) 788-3628

**Email:**  
[chuck@downtownbend.org](mailto:chuck@downtownbend.org)

**Location:**  
PO Box 731  
Bend, OR 97709

# EDCO (Economic Development for Central Oregon)

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## **Mission:**

To lead the region's economic and business development through effective marketing, recruitment, retention/expansion, formation of public/private partnerships and fostering entrepreneurship.

## **Target Market:**

Primary employers (traded sector companies) meaning companies that export the majority of their goods or services outside of the immediate Central Oregon region.

## **Services Provided:**

EDCO provides businesses help in many ways including incentive programs for growing businesses, access to education and training, help with navigating local regulatory environments, regional information key to businesses, workforce and hiring resources, and other project-based work depending on a businesses' specific needs

## **Cost of Services:**

Services are provided free of charge, but beneficiaries of EDCO services are encouraged to join this membership organization.

## Organizational Profile

**Executive Director:** Roger Lee

**Website:** [www.edcoinfo.com](http://www.edcoinfo.com)

**Phone:** (541) 388-3236

**Email:** [info@edcoinfo.com](mailto:info@edcoinfo.com)

### **Location:**

705 SW Bonnett Way, Ste. #1000  
Bend, OR 97702



# HiDEC (High Desert Enterprise Consortium)

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## Mission:

HiDEC is an organization dedicated to providing access to quality training, continuing education and a creative forum for sharing ideas to assist Central Oregon enterprises in achieving world-class performance.

## Target Market:

HiDEC welcomes any Central Oregon company with operations as their primary focus that is passionate about improvement. The group is made up of predominantly manufacturing companies, but also helps companies in healthcare, HR, and technology industries.

## Services Provided:

- Executive Roundtables with expert speakers and open discussion format
- Learning Tours allowing HiDEC members to get an in-depth look at local companies' operations and learn from their experience
- Lean 101 events
- Mentorship and problem solving from members, steering committee, and other experts
- Kaizens and other Lean events to help improve operational efficiencies quickly
- Great networking opportunities

## Cost of Services:

Company Size	Annual Dues
1	\$200
1-10	\$400
11-25	\$800
26-50	\$1,000
51-100	\$1,200
Over 100	\$1,400

## Organizational Profile

**Contact:** Roger Lee

**Website:** [www.hidec.org](http://www.hidec.org)

**Phone:** (541) 388-3236 ext. 1

**Email:** [roger@edcoinfo.com](mailto:roger@edcoinfo.com)

**Location:**

705 SW Bonnett Way Ste. #1000  
Bend, OR 97702

# HRACO (Human Resource Association of Central Oregon)

---

## **Mission:**

HRACO is a member organization for Human Resource professionals and a local chapter affiliated with the Society for Human Resource Management (SHRM). Our mission is to provide opportunities for education, networking and community connection to Human Resource practitioners in Central Oregon.

## **Target Market:**

We offer individuals in the Human Resources occupation opportunities for skills enhancement as well as tools to obtain certification as professionals in the field of Human Resources. We meet the third Wednesday of each month and have speakers on various HR-related topics. We invite you to attend our local monthly chapter meetings. HRACO is not only a professional organization, but also provides members and guests with a great place to meet new friends and learn new ideas for professional growth. We look forward to seeing you at the next meeting.

## **Services Provided:**

- Monthly training on Human Resource related topics, including continuing education credits for PHR, SPHR, GPHR accredited professionals.
- Networking opportunities for Human Resource professionals in our area.

## **Cost of Services:**

The cost to join SHRM starts at \$160 for a 12 month membership. When folks join SHRM they need to designate chapter #310 as their local, home chapter.

## Organizational Profile

**Contact:** Nancy Gammond-Moody

**Website:**  
[www.HRCentralOregon.org](http://www.HRCentralOregon.org)

**Phone:** (541) 382-6946

**Email:**  
[nancy.gammond-moody@bbsihq.com](mailto:nancy.gammond-moody@bbsihq.com)

# OMEP (Oregon Manufacturing Extension Partnership)

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## **Mission:**

OMEP's mission is to create a stronger Oregon economy by helping small to mid-sized Oregon manufacturers transform the way they do business to become more competitive in the global marketplace.

## **Target Market:**

Small to mid-sized Manufacturing Companies

## **Services Provided:**

1. Operational Excellence- Lean as a Business Operating Philosophy
2. Business Transition Planning/Succession Planning
3. Leadership Development/Workforce Engagement

## **Cost of Services:**

Free Business Assessment for Manufacturers. Project Costs dependent upon Value Proposition. OMEP currently has grants to partially subsidize qualified projects.

## Organizational Profile

**Contact:** Kleve Kee

**Website:** [www.omep.org](http://www.omep.org)

**Phone:** (541) 350-7429

**Email:**  
[kkee@omep.org](mailto:kkee@omep.org)

**Address:**  
12909 SW 68th Parkway, Ste. 140  
Portland, OR 97223

# Opportunity Knocks

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## **Mission:**

Opportunity Knocks inspires small business excellence by providing business leaders with the tools to think strategically, solve problems and achieve goals. Members are divided into teams of twelve that meet monthly for three hours to discuss critical business issues. Each team member provides an update on their business including how they implemented action steps provided from the previous meeting. Through these peer-to-peer advisory teams, trusted and lasting relationships are formed that provide each member encouragement, inspiration and direction for their business. Opportunity Knocks also provides learning opportunities including education seminars.

## **Target Market:**

Private businesses or nonprofits that have been in business more than one year. The ideal OK candidate are business owners, CEO's, presidents, GM's, Nonprofit Executive and Development Directors, key employees or high level decision makers in an organization.

## **Services Provided:**

- Challenges business leaders to establish a long term strategy for success through clearly established goals
- Problem solving organization, real world challenges addressed, utilizing a team of seasoned professionals who all have different talents and skills, avoid trial and error
- Meetings are facilitated by two facilitators that keep the meeting focused on important issues, and allow members equal time to address challenges
- The OK team becomes a personal Board of Advisors to each member, with monthly accountability built in
- Why it works-Confidentiality, Commitment, Accountability-once trust is established, the real issues that make business leaders feel vulnerable come up and can be addressed

## **Cost of Services:**

\$395per year for an organization that has 5 or fewer full time employees, or is a nonprofit entity; \$745 per year for organizations with 6+ employees. If a second member of an organization with 6+ employees joins, the cost is \$395 for each subsequent member.

## **Organizational Profile**

**Contact:** Dennis Hungerford

**Website:** [www.opp-knocks.org](http://www.opp-knocks.org)

**Phone:** (541) 318-4650

**Email:**  
[info@opp-knocks.org](mailto:info@opp-knocks.org)

**Address:**  
70 SW Century Dr., Ste. 100-249  
Bend, OR 97702

# Oregon Employer Council Central Oregon

---

## **Mission:**

Oregon Employer Council Central Oregon is a nonprofit partnership between Central Oregon employers and the Oregon Employment Department, dedicated to identifying and addressing local and regional workforce challenges.

## **Target Market:**

Central Oregon employers.

## **Services Provided:**

- Increasing employer awareness of and seeking solutions to workforce issues that influence the economic health of Central Oregon
- Educating employers about human resource issues through local seminars and statewide conferences and events
- Education concerning the services available to employers and job seekers from the Employment Department
- Improving the Employment Department's response to workforce demands
- Providing a link between business, education, government and the workforce

## **Cost of Services:**

Free!

## Organizational Profile

**Contact:** Katie Tank

**Website:**

[www.oregon.gov/EMPLOY/OEC](http://www.oregon.gov/EMPLOY/OEC)

**Phone:** (541) 408-4557

**Email:**

[katherinectank@gmail.com](mailto:katherinectank@gmail.com)

# Oregon State University - Cascades

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## Organizational Profile

**Website:** [www.osucascades.edu](http://www.osucascades.edu)

**Phone:** (541) 322-3100

**Email:**  
[cascadesadmit@osucascades.edu](mailto:cascadesadmit@osucascades.edu)

**Bend Location:**  
2600 NW College Way  
Bend, OR 97701

### **Mission:**

As the branch campus of Oregon's leading public research university, Oregon State University - Cascades provides globally relevant education, research and outreach. Our students develop the knowledge and critical thinking ability to lead informed lives, serve their communities, and enhance their careers. OSU-Cascades is committed to the diversity and sustainability of the campus and surrounding community.

### **Target Market:**

First-year and transfer students, returning adults, and graduate students interested in expanding their knowledge and obtaining undergraduate and/or graduate degrees in a variety of disciplines.

### **Services Provided:**

- **Undergraduate Degrees**
  - Accounting (BA/BS)
  - American Studies (BA/BS)
  - Applied Visual Arts (BFA)
  - Art (BA/BS)
  - Biology (BS)
  - Business Administration (BA/BS)
  - Computer Science (BS)
  - Energy Systems Engineering (BS)
  - Exercise and Sport Science (BS)
  - General Science (BS)
  - Human Development and Family Sciences (BS)
  - International Studies\* (BA)
  - Liberal Studies (BA/BS)
  - Natural Resources (BS)
  - Psychology (BA/BS)
  - Social Science (BA/BS)
  - Sustainability\* (BS)
  - Tourism and Outdoor Leadership (BS)
- **Graduate Degrees:**
  - Counseling (MS)
  - Creative Writing (MFA)
  - Education (MAT)

### **Cost of Services:**

Tuition and fees vary. Visit [www.OSUcascades.edu](http://www.OSUcascades.edu) or contact an admissions specialist at [cascadesadmit@osucascades.edu](mailto:cascadesadmit@osucascades.edu) or 541-322-3100.

# SBDC (Small Business Development Center)

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## **Mission:**

Building a business that works for you. Are you a business owner or aspiring entrepreneur? Get management and technical assistance from the Small Business Development Center at COCC. Take a practical workshop or request free, one-on-one business advising. Our mission is to have a positive impact on the growth and sustainability of your Central Oregon business.

## **Target Market:**

Business owners and aspiring entrepreneurs. Staffed with a counseling team of experienced small business owners and business executives, SBDC at COCC provides rapid response support to both prospective and existing businesses. Our counselors listen to your needs and provide practical advice based on real world experience to help you make better informed decisions.

## **Services Provided:**

- Business advising/mentoring – free and confidential
- Training – workshops designed to sharpen your management skills
- Pathways to success
- Online resources and classes – [www.BizCenter.org](http://www.BizCenter.org)
- Specialty expertise such as international trade, government contracting, business loans, and market research

## **Cost of Services:**

Business advising is effective, confidential, and available at no cost to you. Workshops and classes on practical business topics are hands-on and affordable.

## Organizational Profile

**Contact:** Steve Curley

**Website:** [www.cocc.edu/sbdc](http://www.cocc.edu/sbdc)

**Phone:** (541) 383-7290

**Email:**  
[scurley@cocc.edu](mailto:scurley@cocc.edu)

**Bend Location:**  
COCC Chandler Lab  
1027 NW Trenton Ave.  
Bend, OR 97701

# SCORE

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## Mission:

SCORE grows successful small businesses across America, one business at a time.

Our vision is to strengthen small businesses, local communities and America by supporting our nation's proud heritage of entrepreneurs seeking opportunities and building success.

## Target Market:

SCORE effectively assists at all points of the business life cycle. In 2010 28.7% of SCORE clients were in the Growth phase of business, 33% were in the Formation phase of business, and 37.4% were in the Start-Up phase of business.

SCORE mentors are there for the life of a small business; from creating and evaluating business plans to purchasing equipment, leasing real estate, franchising, even selling and exiting.

SCORE mentors use a "SLATE" methodology.

***S -- Stop and Suspend Judgment***

***L -- Listen and Learn***

***A -- Assess and Analyze***

***T -- Test Ideas and Teach with Tools***

***E -- Expectation Setting and Encouraging the Dream***

## Services Provided:

- Free face-to-face sessions for education and mentorship
- Thousands of free templates and tools on our website
- Free live and recorded webinars on our website

## Cost of Services:

**Absolutely free.** SCORE is a nonprofit association dedicated to helping small businesses get off the ground, grow and achieve their goals through education and mentorship. SCORE mentors value business privacy. All mentoring is **confidential**. Based on an entrepreneur's needs, business mentoring with SCORE can last just a few sessions or evolve into an ongoing mentoring relationship.

## Organizational Profile

**Contact:** Bruce Michalski

**Website:**

[www.ScoreCentralOregon.org](http://www.ScoreCentralOregon.org)

**Phone:** (541) 316-0662

**Email:**

[michalski@bendbroadband.com](mailto:michalski@bendbroadband.com)



# Tech Alliance of Central Oregon

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## **Mission:**

The Tech Alliance of Central Oregon is a nonprofit organization dedicated to the promotion and support of high tech companies and business professionals in the Central Oregon region.

## **Target Market:**

All Central Oregon technology professionals and the organizations that employ them.

## **Organizational Profile**

**Contact:** James Gentes

**Website:** [www.techallianceco.org](http://www.techallianceco.org)

**Phone:** (541) 639-1581

**Email:**  
[info@techallianceco.org](mailto:info@techallianceco.org)

**Location:**  
141 NW Greenwood Ave. Ste. 100  
Bend, OR 97701

## **Services Provided:**

- Organization and support of meet-up groups, events, and educational opportunities targeting the development of technology professionals.
- Low cost co-working office space that fosters collaborative interaction among tenants.
- Identification and development of technology entrepreneurs and formation of new businesses through a focus on ideation and access to the community's network of startup resources.

## **Cost of Services:**

Tech Alliance events and activities include a nominal registration fee but most costs are covered by donations in the form of sponsorships from community businesses.

# Vocational Rehab

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## **Mission:**

Guided by a clear vision and grounded by strong core values, OVRs Staffing Solutions is committed to providing flexible employment services to meet the needs of its customers: businesses and people with disabilities.

## **Target Market:**

Oregon businesses who value workplace innovation, return on investment and would like to increase their opportunity to gain a lasting customer base.

## **Services Provided:**

- Consult with employers about their current and future needs.
- Pre-screen applicants with a wide range of skills and abilities for motivation, reliability and dependability.
- Reduce hiring and training costs through access to work incentive programs that can save your business money.
- Provide diversity, inclusion & disability awareness information.
- Help with work site accommodations.
- Implement long-term business relationships.

## **Cost of Services:**

We are a free service to both the employer and the employee.

## **Organizational Profile**

**Contact:** Gary Daniele

**Website:** [www.oregon.gov/dhs/vr](http://www.oregon.gov/dhs/vr)

**Phone:** (541) 388-6336

**Email:** [gary.n.daniele@state.or.us](mailto:gary.n.daniele@state.or.us)

### **Location:**

1230 NE 3<sup>rd</sup> St., Ste. A-152  
Bend, OR 97701

# Worksource Bend (Oregon Employment Department)

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**Mission:**

Support business. Promote employment.

**Target Market:**

All employers who pay state employer taxes and any job seeker who is seeking employment.

**Services Provided:**

- Recruitment services for employers
- Workforce data and analysis
- State and regional economic data
- Job seeker services and resources

**Cost of Services:**

No Fees – all services are paid through state employment taxes.

## Organizational Profile

**Contact:** Laurel Werhane

**Website:**

[www.worksourceoregon.org](http://www.worksourceoregon.org)  
[www.qualityinfo.org](http://www.qualityinfo.org)

**Phone:** (541) 388-6075

**Email:**

[laurel.l.werhane@state.or.us](mailto:laurel.l.werhane@state.or.us)

**Location:**

1645 NE Forbes Road, Ste. 100  
Bend, OR 97701